



Information Directory

Condominium Home Owners' Association of BC (CHOA)

604.584.2462 or 1-877.353.2462

www.choa.bc.ca

- CHOA Membership Information
www.choa.bc.ca/about-choa/join-choa/
- CHOA Information Guides (Alphabetical Resource Index)
www.choa.bc.ca/resources/choa-information-bulletins/
- CHOA Journal
www.choa.bc.ca/resources/choa-journal/
- CHOA Business Member listing
<http://www.choa.bc.ca/business-members/>
- CHOA Staff Directory
<http://www.choa.bc.ca/contact-us/>
- CHOA Seminars & Forums
www.choa.bc.ca/seminars/
- "Privacy Guidelines for Strata Corporations and Strata Agents". Click "P" for Privacy
www.choa.bc.ca/resources/choa-information-bulletins/
or visit the Office of the Privacy Commissioner website:
<https://www.oipc.bc.ca/guidance-documents/3632>
- "Condo Smarts", and other columns
Click "Resources", see column on the right
www.choa.bc.ca/resources/
- CHOA Publications for Sale
Click "Resources", see column on the right
www.choa.bc.ca/resources/
- *Strata Property Act* and other BC Laws
www.choa.bc.ca/resources/strata-property-act/

Records (a fee may apply. Contact the service provider for details)

1. For registered strata documents, including:
 - Registered strata plan
 - General Index
 - Bylaws
 - Schedule of Unit Entitlement
 - Schedule of Voting Rights
 - LCP Designations
 - Common Index
 - Easements
 - Covenants
 - Air Space parcel Agreements
 - LCP Designations
- Condominium Home Owners Association (CHOA)
604.584.2462 or 1-877.353.2462 (A members only service)
- BC Land Title and Survey
Create your own "MyLTSA" account
1.877.577.5872
<https://help.ltsa.ca/myltsa-explorer>
2. For documents filed by the owner developer, including:
 - Disclosure Statement
 - Rental Disclosure Statement
 - Parking Leases
 - Parking and Locker designations
- BC Financial Services Authority (BCFSA)
604.660-3555 / Toll-Free 1-866.206-3030.
<https://www.bcfsa.ca/>

Human Rights Concerns

Human Rights Tribunal
604.775.2000 or 1.888.440.8844
www.bchrt.bc.ca

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200-65 Richmond St.
New Westminster, B.C.
V3L 5P5
604.584.2462

222-1175 Cook St.
Victoria, B.C.
V8V 4A1
250.381.9088

26-1873 Spall Rd.
Kelowna, B.C.
V1Y 4R2
250.868.1195

Real Estate Information

BC Financial Services Authority (BCFSA)
604.660-3555 / Toll-Free 1-866.206-3030.
<https://www.bcfsa.ca/>

- “Working With a Strata Management Company”
Click “Consumer Info”, click “Publications”
<https://www.bcfsa.ca/industry-resources/real-estate-professional-resources/knowledge-base/strata-management-resources/working-with-strata-management-company>

BC Real Estate Association
604.683.7702
www.bcrea.bc.ca/

- Member Boards

Click “Contact us”, click “Member Boards”
www.bcrea.bc.ca/about/member-boards

Professional Association of Managing Agents (PAMA)
604.267.0476
<http://www.pama.ca>

Strata Property Agents of BC (SPABC)
604.541.2587
www.spabc.org/

Government of BC Resources

General enquiries
1.800.663.7867
www.gov.bc.ca

Housing Policy Branch, Office of Housing and
Construction Standards
Ministry of Attorney General and Minister Responsible
for Housing

- Strata Property website
<https://www2.gov.bc.ca/gov/content/housing-tenancy/strata-housing>

Residential Tenancy Branch
www.rto.gov.bc.ca

Civil Resolution Tribunal
www.civilresolutionbc.ca/

Find your MLA
Legislative Assembly of BC
www.leg.bc.ca/

BC Housing

Licensing & Consumer Services
604-646-7050
1-800-407-7757
<https://www.bchousing.org/licensing-consumer-services>

- New Home Registry
<https://lims.bchousing.org/LIMSPortal/registry/Newhomes>
- Builder Registry
<https://lims.bchousing.org/LIMSPortal/registry/Licence/>
- Warranty Complaints
<https://www.bchousing.org/licensing-consumer-services/legal/warranty-complaints>
- Research Library
<https://www.bchousing.org/research-centre/library>

Association Links

Better Business Bureau (Mainland, BC Interior , Northern
BC and the Yukon)
www.bbb.org/mbc

Better Business Bureau (Vancouver Island, Gulf Islands,
Powell River and Haida Gwaii)
www.bbb.org/vancouver-island

BC Society of Landscape Architects (BCSLA)
www.bcsla.org

Insurance Brokers Association of BC (IBABC)
www.ibabc.org

Master Painters and Decorators Association (MPDA)
www.paintinfo.com/assoc/mpda

Roofing Contractors Association of BC (RCABC)
www.rcabc.org

Association of Professional Engineers and Geoscientists of
BC (APEG BC)
www.apeg.bc.ca/



Remember, Google (www.google.ca) can be a
helpful tool when searching for information