



Welcome to the “Condo Classroom”



These programs have been developed to assist strata councils, property managers, owners and tenants in the general operation and management of their strata corporations.

| Session 1: Complex Insurance Situations | Session 2: Bullying & Harassment | Session 3: Electrical Planning Reports |
|---|--|--|
| <ul style="list-style-type: none"> • How to manage a claim with your insurance broker and provider. • The types of claims covered under a strata corporation policy and an owner policy. • Exclusions that may affect your strata corporation. • When an insurance deductible is a cost of the corporation. • When an insurance deductible may be recovered from an owner. • How to recover the cost of an insurance deductible. • How a strata corporation insurance deductible is paid by the corporation. • The application of a special levy for an insurance deductible by the strata council when there are insufficient funds in the reserve or to avoid depleting the reserve fund. • What happens when your claim results in a settlement for the loss of a building? • How the corporation proceeds with a rebuild or a payout to each party. | <ul style="list-style-type: none"> • Tools for governance & communication to minimize conflict with owners, tenants and within strata council. • Managing social media to prevent misinformation and online bullying and harassment. • Knowing when to formalize a situation and contact the authorities or if legal services are needed to manage conflicts & prevent violent encounters. • When a situation is extreme enough to require court intervention. • Controlling surveillance of the strata corporation and owners to protect privacy. • Managing compliance with the <i>Strata Property Act</i> and Bylaws. • Avoiding secrecy of strata council agreements and decisions that fuel conflict. • The top 5 events that fuel conflict in strata corporations. | <ul style="list-style-type: none"> • An overview of the introduction of Electrical Planning Reports under Bill 22 of the <i>Strata Property Act</i>. • Which strata corporations are affected, and when they must comply by 2026 / 2028. • Does this amendment include Bare Land and Townhouse strata corporations? • Who can provide the services to conduct electrical planning reports? • What must be included in the electrical planning report? • What happens when a strata corporation has reached electrical capacity but owners wish to upgrade for further services or conversions such as heat pumps and EV charging? • Who pays the cost for a property upgrade to increase the electrical service when necessary? |

TIMES & LOCATIONS

In Person Seminars: 9:00 am -12:30 pm (includes sessions 1, 2 & 3)

| | | | |
|-----------------|---------------------------|-------------------------------------|-------------------------|
| Courtenay | Friday, April 12, 2024 | Native Sons Hall | 360 Cliffe Ave |
| Victoria | Saturday, April 13, 2024 | Camosun College Lansdowne Campus | 3100 Foul Bay Rd |
| Kamloops | Tuesday, April 16, 2024 | Coast Conference Centre | 1250 Rogers Way |
| Kelowna | Wednesday, April 17, 2024 | Ramada Hotel & Conference Centre | 2170 Harvey Ave |
| Penticton | Thursday, April 18, 2024 | Penticton Trade & Convention Centre | 273 Power St |
| Vancouver | Tuesday, April 30, 2024 | Italian Cultural Centre | 3075 Slocan St |
| New Westminster | Thursday, May 09, 2024 | Inn at the Quay | 900 Quayside Dr |
| Surrey | Saturday, May 11, 2024 | Kwantlen Polytechnic University | 12666 72 Ave |
| Abbotsford | Saturday, May 25, 2024 | Clarion Hotel & Conference Centre | 36035 North Parallel Rd |

Online ZOOM Meetings: Daytime 12:00 pm - 1:30 pm PT or Evening 7:00 pm - 8:30 pm PT

ZOOM SESSIONS WILL NOT BE RECORDED

| | | | | |
|------------------------------|-----------------------|--|------------------------------|------------------------|
| Online – Session 1 - Daytime | Tuesday, May 07, 2024 | | Online – Session 1 - Evening | Thursday, May 16, 2024 |
| Online – Session 2 - Daytime | Tuesday, May 14, 2024 | | Online – Session 2 - Evening | Thursday, May 23, 2024 |
| Online – Session 3 - Daytime | Tuesday, May 21, 2024 | | Online – Session 3 - Evening | Thursday, May 30, 2024 |

Condominium Home Owners Association of British Columbia

SPRING 2024 STRATA EDUCATION PROGRAM

Due to the popularity of meetings, pre-payment and pre-registration are required. Seating is limited so register early.

To Register: 1) Register online at www.choa.bc.ca/seminars

OR 2) Please indicate below your meeting location choice and complete this registration form.

Mail with payment to CHOA at 200-65 Richmond St, New Westminster, BC V3L 5P5,
email info@choa.bc.ca, fax 604.515.9643, or register by phone at 604.584.2462 (Ext. 2) / toll-free 1.877.353.2462 (Ext. 2)

Time: All sessions are 9:00am – 12:30pm unless otherwise indicated

Fees: In Person Meetings: \$40 per person (\$38.10 + \$1.90 GST) Seminar fee includes sessions 1, 2 & 3

Online ZOOM Meetings: \$15 per person (\$14.29 + \$0.71 GST) per session

Please Indicate Location Choice:

- | | | |
|---|---|--|
| <input type="checkbox"/> Courtenay, Apr 12, | <input type="checkbox"/> Vancouver, Apr 30 | <input type="checkbox"/> ZOOM #2, May 14, 12:00-1:30pm |
| <input type="checkbox"/> Victoria, Apr 13 | <input type="checkbox"/> New Westminster, May 9 | <input type="checkbox"/> ZOOM #1, May 16, 7:00-8:30pm |
| <input type="checkbox"/> Kamloops, Apr 16 | <input type="checkbox"/> Surrey, May 11 | <input type="checkbox"/> ZOOM #3, May 21, 12:00-1:30pm |
| <input type="checkbox"/> Kelowna, Apr 17 | <input type="checkbox"/> Abbotsford, May 25 | <input type="checkbox"/> ZOOM #2, May 23, 7:00-8:30pm |
| <input type="checkbox"/> Penticton, Apr 18 | <input type="checkbox"/> ZOOM #1, May 7, 12:00-1:30pm | <input type="checkbox"/> ZOOM #3, May 30, 7:00-8:30pm |

**A unique email address is required for each ZOOM Registrant. Please include a separate page if needed with this information.
For varying location choices among registrants, please write in the location choice next to the registrant name.**

Registrant #1 Name: _____ email address: _____

Registrant #2 Name: _____ email address: _____

Registrant #3 Name: _____ email address: _____

Address: _____ Phone number: _____

City: _____ Prov: _____ Postal Code: _____

Strata Plan Number: _____ Business Member Name: _____

Special Dietary Requirements: _____ for Registrant #: _____ (Notification required at least one week prior to the seminar date)

TOTAL COST: _____ **Payment Option:** Cheque payable to CHOA VISA MasterCard e-Transfer

Please note that VISA DEBIT is not currently accepted.

Card #: _____ Expiry _____

Card holder Name: _____ Signature: _____

Email for receipt: _____

NO REFUNDS for no-shows or cancellations received less than 72 hours prior to event.

All requests for refunds must be in writing, by email or by fax.

CHOA reserves the right to cancel or change seminars without notice, due to unforeseen circumstances.

We request that you make our seminars a fragrance free environment.



*Leadership, Education and Resources
for strata owners across BC*



*We gratefully acknowledge the
support and partnership of BC Housing in
research and support for consumers*